

Managed IT Services

MSP for Healthcare

Introducing ProCern Technology Solutions, a managed IT services provider dedicated to revolutionizing technology management in senior living and long-term care facilities. Our approach is centered on delivering Clearly Defined Value, ensuring that your organization experiences are seamless, efficient, and secure IT operations tailored specifically to your needs.



YOUR LTC
IT EXPERTS

CLEARLY DEFINED VALUE, REALIZED



IT Fully Managed & Delivered as a Service

Say goodbye to cumbersome technology purchases and embrace the simplicity of a subscription-based model. With ProCern, your entire IT infrastructure is managed by a team of experts available 24/7, providing continuous support and proactive management.



IT Security Standardized

Security is non-negotiable. During onboarding, we implement NIST-based security baselines, ensuring your operations meet the highest standards. We also offer HIPAA readiness assessments to keep your facility compliant and secure.



24/7/365 US-Based Support

We understand the unique demands of senior care, which is why we offer round-the-clock support with a dedicated point of contact. No more outsourced call trees—just immediate, personalized assistance when you need it.



Core Competency in Senior Living and Long-Term Care

Our team's experience in long-term care facilities gives us a deep understanding of your business. Our solutions are designed to address unmet needs, ensuring your operations are supported by technology that truly enhances your care delivery.



Expense, Efficiency, and Quality Analysis

At ProCern, we empower our clients to measure and improve the quality of care they provide while reducing costs and increasing operational efficiency. From optimizing telecom management to implementing our innovative Live WellNest platform, we focus on enhancing staff efficiency, resident engagement, and communication, ultimately giving your team valuable time back in their day.

STAFFING CHALLENGES PROCERN IS IMPACTING

Challenge	ProCern Impacts
<p>Severe Staffing Shortages</p>	<p>We recognize that facilities often struggle to attract and retain staff, impacting residents' well-being. ProCern can help streamline administrative tasks, automate repetitive resident processes, and implement communication tools, enabling existing staff to focus on direct patient care instead of administrative overhead.</p>
<p>Impact on Resident Care</p>	<p>ProCern's Live WellNest connects residents to the people in their life that have an impact on their daily wellness. The device enhances residents' well-being and, through analytics, allows staff to identify early signs of health issues and create personalized care plans.</p>
<p>Lack of Oversight and Regulation</p>	<p>Part of our onboarding process at ProCern is to ensure at a minimum that IT security best practices are being met, as well as plan for future compliance requirements. Maintaining an overall secure IT infrastructure will facilitate staff efficiency for resident care and critical communication for residents, family and staff.</p>

By leveraging technology and expertise, ProCern can play a crucial role in addressing the challenges faced by long-term care facilities and their staff, ultimately improving the quality of life for residents and creating a more sustainable work environment for caregivers.

Live WellNest

Keeping residents and staff connected better than ever! Ask for a demo!

